

SELECTShip Service

Program Overview



Shipping Made Simple

Delivery scheduling, tracking, hidden transportation costs, and even import red tape can make getting your system delivered a major headache. It doesn't have to be.

We make it simple

Our customers have asked for our assistance in solving this logistics problem. We now offer a service called SELECTShip™. This service is based on a flat rate and will be included in the price at the time of quote. SELECTShip service includes transportation, and importation through FormFactor's customs broker, any duty/taxes/fees that may be assessed as well as final delivery to our customers in the contiguous United States.

We give you one point of contact

You will be quoted a single price for shipping/delivery to your door, with one single point of contact to track delivery or answer any questions you may have regarding your shipment.

We give you a choice

We offer our SELECTShip service to those who want to streamline the logistics process and make the purchase of their system as easy as possible. Or you can choose 'collect' and manage the logistics process on your own.

Contact us at SELECTShip@formfactor.com or call your local FormFactor representative for more details.

Features/Benefits

- **Flat rate pricing, upfront**
Removes uncertainty of your logistics costs.
- **One billing invoice with one price**
No need to process and pay multiple invoices.
- **Door-to-door service**
We arrange the pick-up and delivery.
- **U.S. importation and services included**
When applicable shipping is from Germany, we will import it to you.

Ordering Information

German Origin

SELECTShip Service

FormFactor will provide a flat rate for transportation services. This will include door-to-door transport service, import duty, taxes, customs clearance, and any other fees. FormFactor will act as Importer of Record on your behalf. We will monitor the tracking and manage any delays that may occur during transit. Please let us know if you have any special delivery requirements at the time of order.

Collect

Customer chooses to use their preferred freight forwarder or carrier. Customer is responsible for all transportation, customs clearance, import duty, taxes and any other fees. Customer is responsible for all tracking and management of any transit delays. If this is a small parcel shipment you must provide a valid FedEx or UPS account number at the time of order. If this is a large freight shipment, you must provide all relevant contact details of your preferred forwarder in Europe at the time order. Details regarding shipment size/weight are not unavailable until time of shipment.

U.S. Origin

SELECTShip Service

FormFactor will provide a flat rate for transportation services. This will include door-to-door transport services. We will monitor the tracking and manage any delays that may occur during transit. Please let us know if you have any special delivery requirements at the time of order.

Collect

Customer chooses to use their preferred freight carrier. Customer is responsible for all transportation fees. Customer is also responsible for all tracking and management of any transit delays. If this is a small parcel shipment you must provide a valid FedEx or UPS account number at the time of order. If this is a large freight shipment, you must provide all relevant contact details of your preferred freight carrier at the time order. Details regarding shipment size/weight are not unavailable until time of shipment.

To answer any questions or to receive additional information please call 800-550-3279 or email us at SELECTShip@formfactor.com.

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